

FINDING THE SOLUTIONS

to Good Risk Management



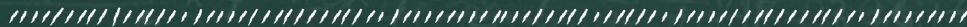
2022 DENTAL RISK MANAGEMENT PROGRAM

The Prescription Drug Abuse Epidemic,
Infection Control & Regulatory Compliance,
Creating a Practice Pathway to Avoid Dental Malpractice Claims,
Dental "Case Closed"



Insurance Company

FINDING THE SOLUTIONS to Good Risk Management



Dear Colleague:

Navigating the practice of dentistry can be complex from time to time. However, through the strategies contained in this year's risk management programs, we hope to help you identify solutions to these challenges and provide you with key takeaways to incorporate into your practice.

As always, the courses are developed by our Risk Management Department in coordination with dental, legal and risk management experts to assist you in offering the best possible patient care and mitigating potential risk.

As you review the programs, you will notice a "hybrid" schedule for 2022. While we will continue to offer live webinars, we are happy to announce the return of our live in-person seminar events! In addition, we continue to offer online and home study courses to accommodate your busy lifestyle.

Doctors who complete an eligible program will earn CDE credits and a discount on their next renewal policy. Please register at **proad.com** or use the enclosed postage-paid envelope.

Please call the Risk Management Department at 410-785-0050 or 800-492-0193 with any questions. We look forward to supporting your practice and seeing you again in 2022!

Sincerely,

George S. Malouf, Jr., M.D., FACS
Chair of the Board

Receive Discounts!

Dentists who complete an eligible program will earn Continuing Dental Education credits and a premium discount applied to their next policy renewal.

PROGRAM ICON KEY



Live webinar
program,
internet-based



Recorded
online program,
internet-based



Home study
program,
book-based



Live
program,
in-person



Hybrid program:
internet or in-person
options



HYBRID: WEBINAR OR IN-PERSON

THE PRESCRIPTION DRUG ABUSE EPIDEMIC:

WHAT DO WE NEED TO KNOW AND HOW DO WE DECREASE ITS IMPACT ON OUR COMMUNITY?

Presented by Marvin Leventer, DDS

This course will review proper writing of prescriptions, the disposal of unused medications and the protection of prescription pads.

DATE	CODE	FACILITY	LOCATION
Tues. April 5	8105	[WEBINAR]	[INTERNET]
Wed. April 20	8106	[WEBINAR]	[INTERNET]
Mon. May 9	8107	[WEBINAR]	[INTERNET]
Wed. June 15	8108	Hilton Garden Inn	Frederick
Thurs. June 23	8109	Hilton Garden Inn	Rockville
Mon. July 25	8110	The Meeting House	Columbia
Wed. August 10	8111	MEDICAL MUTUAL	Hunt Valley
Tues. August 30	8112	Best Western	Lanham
Mon. Sept. 19	8113	Double Tree	Annapolis

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Identify the problem of prescription drug abuse
- Identify patients at risk for abuse
- Understand how to manage post-op pain without narcotics
- Review proper use and disposal of prescription medications
- Write prescriptions and protect prescription pads

SOLUTIONS



PROAD-DENTAL.COM/RM

Finding The Solutions To Good Risk Management

RISK MANAGEMENT "HOTLINE"

Although we offer many resources on our website, we understand that sometimes it's just easier to talk to someone. If you have a practice-related question or concern, we're ready to listen and offer guidance to help you identify and reduce your liability risk exposure.



HYBRID: WEBINAR OR IN-PERSON

INFECTION CONTROL AND REGULATORY COMPLIANCE MADE SIMPLE

Presented by Lori Serna-Pate, RDH

Proper infection control is vital for the protection of our patients and staff. With the many potential bloodborne and airborne pathogens found in the dental setting, it is critical that every dental professional know how to create a safe working environment for the staff as well as the patients. This course will explain the various aspects of infection control including how to handle the most recent pathogens that are creating health challenges worldwide. This course fulfills the specific infection control course requirements for the state of Maryland and is approved by the Maryland State Board of Dental Examiners.

DATE	CODE	FACILITY	LOCATION
Thurs. April 21	8096	[WEBINAR]	[INTERNET]
Thurs. May 19	8097	[WEBINAR]	[INTERNET]
Thurs. June 2	8098	[WEBINAR]	[INTERNET]
Thurs. June 30	8099	MEDICAL MUTUAL	Hunt Valley
Thurs. July 21	8100	Double Tree Hotel	Annapolis
Thurs. August 4	8101	Hilton Garden Inn	Frederick
Thurs. August 18	8102	Hilton Garden Inn	Rockville
Thurs. Sept. 15	8103	MEDICAL MUTUAL	Hunt Valley
Thurs. Sept. 29	8104	Best Western	Lanham

**This course is now three hours instead of two. As a result, we are increasing the price of this program from \$60 to \$75.*

OBJECTIVES

Upon completion of this program, participants will be better able to:

- Demonstrate an understanding of basic microbiology as it pertains to infectious disease in the dental setting as well as the modes of transmission
- Discuss the role of the CDC, OSHA and MDDBE as they relate to infection control in dentistry
- Define cross contamination pertaining to both airborne and bloodborne pathogens
- Understand how to manage SARS-Co-V2 in the dental setting



LIVE PROGRAM

CREATING A PRACTICE PATHWAY TO AVOID DENTAL MALPRACTICE CLAIMS

Presented by Carl F. Driscoll, DMD and Edwin Keating, Esquire

The psychological and financial costs of a malpractice claim can be devastating. This presentation will be given by two individuals who have vast experience in working on malpractice claims. This highly interactive presentation includes many examples of what can result in a malpractice claim and how to avoid them.

DATE	CODE	FACILITY	LOCATION
Mon. March 28	8088	Double Tree Hotel	Annapolis
Mon. May 2	8089	Meeting House	Columbia
Wed. May 11	8090	MEDICAL MUTUAL	Hunt Valley
Tues. July 19	8091	Hilton Garden Inn	Frederick
Tues. July 26	8092	MEDICAL MUTUAL	Hunt Valley
Mon. August 15	8093	Wicomico Youth & CC	Salisbury
Wed. August 17	8094	Best Western	Lanham
Tues. Sept. 13	8095	Hilton Garden Inn	Rockville

OBJECTIVES

Upon completion of this live activity, participants should be able to:

- Learn the various facets of private practice that could lead to a malpractice claim
- Learn the importance of documentation of treatment discussed and provided
- Learn the importance of treatment decisions and appropriate referrals to dental care providers with the skills to treat more complex patients
- Learn methods on how to assess the chances of meeting patient expectations
- Learn what Standard of Care means in a malpractice claim



ONLINE PROGRAM

DENTAL "CASE CLOSED"

Authored by staff of Professionals Advocate's Risk Management Department

The importance of good record-keeping in these litigious times cannot be understated. Poor or non-existent documentation can result in patient safety issues, as well as make the defensibility of any potential lawsuit problematic. This online course will review the principles of good documentation and offer some practical tips to help reduce your liability risk.

PROGRAM CODE: DENTCC22
Register for this program at proad.com

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Identify weaknesses in the dental record that can result in miscommunication and poor patient outcomes
- Understand the role of the dental record as crucial evidence in dental malpractice litigation

HOW TO REGISTER

PROGRAM FEE

The first program costs \$60 PER PERSON* If you wish to attend more than one program, each additional program costs \$30 PER PERSON, a savings of 50%!

**"Infection Control and Regulatory Compliance Made Simple" is now \$75 because it is now a three-hour course instead of two.*

REGISTER ONLINE

You can register online at **proad.com** and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO:

Med-Lantic Management Services, Inc.

MAIL TO:

Med-Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

PROGRAM SCHEDULE

6:00 p.m. Program begins

6:30 p.m. Grace period ends – **no one will be admitted after this time**

8:00 p.m. Program ends

You MUST participate in the entire program to qualify for a premium discount and dental credits. We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium discount or dental credits and will be expected to attend a later program to qualify for the premium discount or dental credits.

CDE CREDITS & PREMIUM DISCOUNT

CONTINUING DENTAL EDUCATION CREDITS

Professionals Advocate Insurance Company is an ADA CERP Recognized Provider.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

Professionals Advocate designates this activity for 2.0 Continuing Dental Education Credits.

PREMIUM DISCOUNT

Attending any one of these programs will satisfy your annual dental risk management program attendance requirement that gives Professionals Advocate Insureds a premium discount applied to your next policy renewal.

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments, program fees are non-refundable in the event you are unable to attend.

What if the program is cancelled?

Professionals Advocate reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information and online registration is also available at **proad.com**

TEXT ALERTS

When you register for a risk management education program, you can opt in to a convenient text alert option that will let you know if there are any last minute changes in the program's date or time.

DISCLOSURE POLICY

It is the policy of Professionals Advocate to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by Professionals Advocate are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).

ARE YOU TAKING ADVANTAGE OF THE RISK MANAGEMENT RESOURCES AVAILABLE TO YOU?

COVID-19 NEWS

COVID-19 SECTION OF WEBSITE

This section provides you with updated information and links from the most reliable sources and government agencies.



RISK MANAGEMENT ALERTS

To stay up to date, check **proad.com** to review the latest risk management news and alerts issued by dental organizations.



LIBRARY OF ONLINE RESOURCES

Search our comprehensive resource library for important documents and information to help you manage and reduce your risk.



SECURITY RISK ASSESSMENT

Evaluate the strength of your practice's cyber security with a survey designed by our security and risk management experts.



SELF-ASSESSMENT SURVEY

Is your practice protocol leaving you open to lawsuits? Our short self-survey can help you identify risk.



RM SUPPORT BY PHONE

Talk to our experts. Receive advice and answers about issues as they arise by dialing 410-785-0050 or 800-492-0193

For more information, visit our website at **proad.com** or talk to a risk management expert by phone (410-785-0050, or toll free at 800-492-0193) to answer your individual questions.



2022 PHYSICIAN RISK MANAGEMENT PROGRAM

TEXT ALERT

Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: _____

Name: _____

Please print your name as it appears on your policy

Email Address: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Fax #: _____

Dental License #: _____

Specialty: _____

Date and code number of session(s) you wish to attend:

The Prescription Drug Abuse Epidemic
Infection Control & Regulatory Compliance
Creating a Practice Pathway
Dental "Case Closed"

Date _____ Code _____

Date _____ Code _____

Date _____ Code _____

Register at **proad.com**

Infection Control Course:

\$75 per person _____

All Other Programs:

\$60 per person _____

For Each Additional Program:

\$30 per person _____

TOTAL _____

Please print clearly and include your check for the correct amount payable to:
Med-Lantic Management Services, Inc.
P.O. Box 64100 • Baltimore, MD 21298-9134

Please register early in the program season to ensure your spot. Registration will end 24 hours in advance of a webinar. All fees are per person. Thank you.

FINDING THE SOLUTIONS to Good Risk Management



HOME OFFICE

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VIRGINIA OFFICE

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Richmond, Virginia 23236
804-320-6790 / 888-411-0444