



RISK MANAGEMENT EDUCATION – YOUR GUIDE TO A SAFER PRACTICE

RISK MANAGEMENT PROGRAM – 2023

From Theory to Practice

The Prescription Drug Abuse Epidemic

Red Flags

Dental "Case Closed"



RISK MANAGEMENT EDUCATION— YOUR GUIDE TO A SAFER PRACTICE

Dear Colleague:

Practicing dentistry sometimes feels like you are out in the wilderness on your own. However, with the 2023 Risk Management courses in this brochure, you will be prepared with the skills necessary to “survive” whatever issue you may face in your practice.

All our courses are designed by our Risk Management Department in direct coordination with dental, legal and risk management experts to make sure you are offering the best possible patient care experience, as well as mitigating potential risk.

We will continue to utilize a hybrid approach to our courses in 2023. You will have the option of attending a live in-person course, a live webinar, or conducting your training through self-paced materials found online.

Dentists who complete an eligible program will earn CDE credits and a discount on their next renewal policy. Please register at **proad.com** or use the enclosed postage-paid envelope.

Please call the Risk Management Department at 410-785-0050 or 800-492-0193 with any questions. We look forward to supporting your practice and seeing you again in 2023!

Sincerely,



George S. Malouf, Jr., M.D., FACS
Chair of the Board

RECEIVE DISCOUNTS!

Dentists who complete an eligible program will earn Continuing Dental Education credits and a premium discount applied to their next policy renewal.

PROGRAM ICON KEY



Recorded
online program,
internet-based



Hybrid program:
internet or in-person
options



HYBRID: WEBINAR OR IN-PERSON

FROM THEORY TO PRACTICE: INFECTION CONTROL AND REGULATORY COMPLIANCE MADE SIMPLE

Presented by Lori Serna-Pate, RDH

Proper infection control is vital for the protection of our patients and staff. With the many potential bloodborne and airborne pathogens found in the dental setting, it is critical that every dental professional know how to create a safe working environment for the staff as well as the patients. This course will explain the various aspects of infection control including how to handle the most recent pathogens that are creating health challenges worldwide. This course fulfills the specific infection control course requirements for the state of Maryland and is approved by the Maryland State Board of Dental Examiners.

DATE	CODE	FACILITY	LOCATION
Wed. March 22	8116	[WEBINAR]	[INTERNET]
Wed. May 10	8117	Hilton Garden Inn	Rockville
Wed. June 21	8118	MEDICAL MUTUAL	Hunt Valley
Wed. Aug. 16	8119	Best Western	Lanham
Wed. Sept. 13	8120	Hilton Garden Inn	Frederick

**This course is now three hours instead of two. As a result, we are increasing the price of this program from \$60 to \$75.*

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Demonstrate an understanding of basic microbiology as it pertains to infectious disease in the dental setting as well as the modes of transmission
- Discuss the role of the CDC, OSHA and MDBDE as they relate to infection control in dentistry
- Define cross contamination pertaining to both airborne and bloodborne pathogens
- Understand how to manage SARS-Co-V2 in the dental setting



YOUR GUIDE TO A SAFER PRACTICE RISK MANAGEMENT “HOTLINE”

Although we offer many resources on our website, we understand that sometimes it's just easier to talk to someone. If you have a practice-related question or concern, we're ready to listen and offer guidance to help you identify and reduce your liability risk exposure.





HYBRID: WEBINAR OR IN-PERSON

THE PRESCRIPTION DRUG ABUSE EPIDEMIC:

WHAT DO WE NEED TO KNOW AND HOW DO WE DECREASE ITS IMPACT ON OUR COMMUNITY?

Presented by Marvin Leventer, DDS

This course will review proper writing of prescriptions, the disposal of unused medications and the protection of prescription pads.

DATE	CODE	FACILITY	LOCATION
Tues. April 4	8121	The Meeting House	Columbia
Thurs. May 4	8122	[WEBINAR]	[INTERNET]
Tues. June 13	8123	Best Western	Lanham
Thurs. June 29	8124	[WEBINAR]	[INTERNET]
Thurs. July 20	8125	[WEBINAR]	[INTERNET]
Tues. Aug. 8	8126	MEDICAL MUTUAL	Hunt Valley
Thurs. Aug. 24	8127	[WEBINAR]	[INTERNET]
Wed. Sept. 6	8128	Hilton Garden Inn	Rockville

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Identify the problem of prescription drug abuse
- Identify patients at risk for abuse
- Understand how to manage post-op pain without narcotics
- Review proper use and disposal of prescription medications
- Write prescriptions and protect prescription pads





HYBRID: WEBINAR OR IN-PERSON

RED FLAGS: WHAT TO LOOK OUT FOR WHEN TREATING PROSTHODONTIC PATIENTS

Presented by Carl Driscoll, DMD

This presentation will highlight prosthodontic patients that may require extra care and time to ensure a satisfactory outcome and a happy patient. This will be a highly interactive presentation filled with multiple examples from over 45 years of treating patients. Many of these patients can be treated by general dentists while others may be best suited by referral to those with more advanced knowledge and experience.

DATE	CODE	FACILITY	LOCATION
Tues. March 28	8129	MEDICAL MUTUAL	Hunt Valley
Wed. April 12	8130	[WEBINAR]	[INTERNET]
Tues. April 25	8131	DoubleTree Hotel	Annapolis
Mon. May 8	8132	Hilton Garden Inn	Frederick
Thurs. July 27	8133	MEDICAL MUTUAL	Hunt Valley
Wed. Aug. 9	8134	Best Western	Lanham
Mon. Aug. 21	8135	Hilton Garden Inn	Rockville
Tues. Sept. 19	8136	The Meeting House	Columbia

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Learn the aspects of prosthodontic treatment that could lead to an unhappy patient and potentially a malpractice claim
- Learn the importance of treatment decisions and appropriate referrals to those health care providers with the skills to treat the more complex patients
- Learn methods on how to assess the chances of meeting expectations of all your patients



ONLINE PROGRAM

DENTAL “CASE CLOSED”

Authored by staff of Professionals Advocate's Risk Management Department

The importance of good record-keeping in these litigious times cannot be understated. Poor or non-existent documentation can result in patient safety issues, as well as make the defensibility of any potential lawsuit problematic. This online course will review the principles of good documentation and offer some practical tips to help reduce your liability risk.

PROGRAM CODE: DENTCC23
REGISTER FOR THIS PROGRAM AT PROAD.COM

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Identify weaknesses in the dental record that can result in miscommunication and poor patient outcomes
- Understand the role of the dental record as crucial evidence in dental malpractice litigation

HOW TO REGISTER

PROGRAM FEE

The first program costs \$60 PER PERSON.* If you wish to attend more than one program, each additional program costs \$30 PER PERSON, a savings of 50%!

**"From Theory to Practice: Infection Control and Regulatory Compliance Made Simple" is now \$75 because it is now a three-hour course instead of two.*

REGISTER ONLINE

You can register online at proad.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO:

Med•Lantic Management Services, Inc.

MAIL TO:

Med•Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

PROGRAM SCHEDULE

6:00 p.m. Program begins

6:30 p.m. Grace period ends –
no one will be admitted after this time

8:00 p.m. Program ends

Please note, times are different for the "From Theory to Practice: Infection Control and Regulatory Compliance Made Simple" program.

You MUST participate in the entire program to qualify for a premium discount and dental credits. We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium discount or dental credits and will be expected to attend a later program to qualify for the premium discount or dental credits.

CDE CREDITS & PREMIUM DISCOUNT

CONTINUING DENTAL EDUCATION CREDITS

Professionals Advocate Insurance Company is an ADA CERP Recognized Provider.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

Professionals Advocate designates this activity for 2.0 Continuing Dental Education Credits.

PREMIUM DISCOUNT

Attending any one of these programs will satisfy your annual dental risk management program attendance requirement that gives Professionals Advocate Insureds a premium discount applied to your next policy renewal.

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments, program fees are non-refundable in the event you are unable to attend.

What if the program is cancelled?

Professionals Advocate reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information and online registration is also available at proad.com

SIGN UP TODAY FOR TEXT ALERTS

When you register for a risk management education program, you can opt in to a convenient text alert option that will let you know if there are any last minute changes in the program's date or time.

DISCLOSURE POLICY

It is the policy of Professionals Advocate to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by Professionals Advocate are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).

ARE YOU TAKING ADVANTAGE OF THE RISK MANAGEMENT RESOURCES AVAILABLE TO YOU?



RM DIRECT - CUSTOMIZE YOUR NEWS

Identify and receive updates on the specific topics of risk management information you want on your private Dashboard at proad.com



RISK MANAGEMENT ALERTS

To stay up to date, check proad.com to review the latest risk management news and alerts issued by medical organizations.



LIBRARY OF ONLINE RESOURCES

Search our comprehensive resource library for important documents and information to help you manage and reduce your risk.



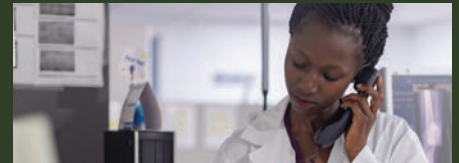
SECURITY RISK ASSESSMENT

Evaluate the strength of your practice's cyber security with a survey designed by our security and risk management experts.



PRACTICE SELF-ASSESSMENT SURVEY

This survey can help you determine areas in the non-clinical aspect of your practice that may leave you open to a lawsuit.



RM SUPPORT BY PHONE

Talk to our experts. Receive advice and answers about issues as they arise by dialing 410-785-0050 or 800-492-0193.

For more information, visit our website at proad.com or talk to a risk management expert by phone (410-785-0050, or toll free at 800-492-0193) to answer your individual questions.



2023 DENTAL RISK MANAGEMENT PROGRAM

TEXT ALERT

Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: _____

Name: _____

Please print your name as it appears on your policy

Email Address: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Fax #: _____

Dental License #: _____

Specialty: _____

Date and code number of session(s) you wish to attend:

From Theory to Practice: Infection Control

Date _____ Code _____

The Prescription Drug Abuse Epidemic

Date _____ Code _____

Red Flags

Date _____ Code _____

Dental "Case Closed"

Register at proad.com

Infection Control Course:

\$75 per person _____

All Other Programs:

\$60 per person _____

For Each Additional Program:

\$30 per person _____

TOTAL _____

Please print clearly and include your check for the correct amount payable to:

Med-Lantic Management Services, Inc.

P.O. Box 64100 • Baltimore, MD 21298-9134

Please register early in the program season to ensure your spot. Registration will end 24 hours in advance of a webinar. All fees are per person. Thank you.



RISK MANAGEMENT EDUCATION

YOUR GUIDE TO A SAFER PRACTICE



HOME OFFICE

Box 8016, 225 International Circle
Hunt Valley, Maryland 21030
410-785-0050 / 800-492-0193
proad.com

VIRGINIA OFFICE

804 Moorefield Park Dr., Suite 105
Richmond, Virginia 23236
804-320-6790 / 888-411-0444